## Hello!

We are a group of students from Olin College of Engineering working on a human-centered design project for our User Experience Design class. We focus on understanding and applying the lessons of human interaction to the design of usable applications that span connected devices of different scales and interaction methods.

We would like to hear about your experience surrounding the home-buying process, especially for first-time homebuyers. During our discussions, we will take notes, and we will ensure you remain confidential to protect your privacy. All guestions we will ask are optional.

For full disclosure, there is no compensation or direct benefits involved, since we are focused on the design process and learning rather than creating tangible artifacts.

(The time commitment is approximately 30 minutes, but we are flexible on interview length. If you have an existing commitment or need to leave at any point, please let us know.)

These conversations can occur in person, over the phone, or via video conferencing (e.g., Zoom).

If you have any questions or would like to schedule a conversation, please feel free to reach out to a member of our team via phone or email [617-513-6049 || vkuchhal@olin.edu] or contact our lead professor, Amon Millner, at [amon.millner@olin.edu].

Thank you for considering sharing your insights with us as we explore the home-buying process for first-time buyers. Your input is greatly appreciated!

Sincerely,

Aaron, Brook, Dre, Gabby, and Vedaant