Figma Changelog

12/12/23

Item 2: Inconsistent Features

Problem: The search button/field is gone after hitting search from the home page, this makes it hard for the user to quickly change their search to a different area as they have to click back to the home page
Solution: Search button has been added to journey map

Item 5: Missing Phase Titles

Problem: In your main page corresponding to your user profile containing all the user's progress, it could aid the user to label the timeline with "phase 1", "phase 2", etc. Also, it may help to make it clear that red means not in progress, green means completed, and yellow means in progress.
Solution: Added phase titles to the main dashboard and added color to denote current phase

Item 6: Mismatched To-do lists

Problem: When you hit the view details on the current phase progress, it pops up with a table-like menu with "Complete", "In progress", and "Incomplete". It is confusing for there to be a to-do list under each of those, because with this current implementation, Complete appears to be another to-do list, and not an already complete list of items.
Solution: Removed to-do list in the popup to simplify UI

Item 7: Lack of Exits

Problem: I noticed this throughout the entire experience, there are no dedicated back buttons. For example when I clicked on one of the items under the "To Know for your Area", it took me to the resources section but I could not get to my progress page easily as there is no back button. I had to click through and log in again.
Solution: The browser has back button already, so we see no reason to include a dedicated back button on each page

Item 8: Inaccessible Pages

Problem: Your personal progress page is not accessible from any pages outside of the log-in page. Since it is not integrated in it is hard to get back to if I click on a wrong section.

Solution: A dashboard button has been added to the header so that it can be accessed from any page

Item 9: Hard to Find Account Settings

Problem: The action to change your avatar image is not discoverable easily. A user would have to find it by clicking on the avatar icon or username once already on the progress page. Having it more clearly labeled would make it clearer to the user.
Solution: Added popup window when users click the profile icon

Item 12: Weak Color Contrast

Problem: The chat box pop up text box with the gray box with the white font is very hard to read due to lack of contrast between the colors.
Solution: The colors on the chat box have been changed to make it easier to read.

Item 14: Security

Problem: What is saved in the personal tracker - do I sign off for security?
Solution: We added a privacy policy page and a button to the header

Item 20: Permanent Log In

Problem: Add a way to log out on each screen
Solution: Added logout popup when you click on your profile icon on the header

Item 22: Surprise Link to External Website

Problem: Add a warning when leaving site to go to chase bank - Like the little symbol that indicates that a new tab will be opened and make the button clearer on the FAQ page
Solution: Removed all external links

Item 23: Unclear Function

Problem: It's unclear to a user if your website is for finding a home or for following the steps to obtain a home - not sure if the search function is meant to lead to a list of homes that I could buy from or if it's just a tracker/way for me to input a home I'm looking at and follow the buying steps from there.
Solution: Removed the search button symbol and added clarifying text to search box on Home page

Item 24: Unknown Milestones

Problem: I think the dashboard progress bar should have some text indication of what the milestones are? You're probably planning on doing that + I love the design of the bar, I think the implication of "focus on this step now and don't think about the ones to come [still under construction]" is great. I think that knowing what those steps to come (and so why the bar is divided in this way) would clarify a little.

Solution: For users who want to learn more about each phase, they can click on the phase icon on the main dashboard and it will take them to the journey map showing the entire process.

Item 26: Users Don't Know Links are Clickable

Problem: On the dashboard after logging in - the information about the area that links to articles should have some aesthetic indication that clicking on it will lead to a different page. Right now it looks like a list of fun facts - maybe a blue color and an underline? Or give it an outline/background that makes each item look like a button?

Solution: The links are now underlined and changed to a blue color

Item 31: House Editing

Problem: There is no button that seems to allow a way to edit the house that you are interested in purchasing or add more than one house. It seems like your product is focused on guiding someone through the entire process but most people are interested in one or more homes or are unable to get their first choice.

Solution: Added functionality to add another house, only up to two right now

Item 33: Unknown Function of Search Bar

Problem: On the home page there is a search bar that asks you to put in a home type and a location. There is no message about what the search will give you. Based on similar applications, a user might assume that this search bar will give them homes near them when in reality it is outlying general information about process and prices in that area.

Solution: Added a description to the search bar to denote its function

Item 36: To-Do List Edits

Problem: On the dashboard there is no way to add to your to-do list. Users will expect that there is a way to add new tasks.

Solution: Added editable text field so that users can add their own tasks

Item 37: Static Input Fields

Problem: There is no button to indicate a way to add your finances or change your finances. It is unclear what the process of adding in your finances is in the first place. Users may be confused on how to add in savings as well as salary.
Solution: Added boxes around the numbers and instruction text to better indicate they are editable.

Item 40: Chatbot Out-of-Place

Problem: The robot in the chat bot doesn't feel like it matches the other parts of the design
Solution: Color scheme and rounded corners have been added to make it match the rest of the website

Item 42: Inconsistent Header Bar

Problem: The home buddy icon and the whole top bar is not uniform as you switch between pages away from the home page
Solution: Inconsistencies have been fixed